

Statutory notice to long-term insurance policyholders Important - please read carefully Disclosure and other legal requirements

(This notice does not form part of the insurance contract or any other document). As a long-term insurance policyholder, or prospective policyholder, you have the right to the following information:

| | | Description | | Description | | | |
|-----|-------------------------|--|--|---|---|--|--|
| (a) | Product provider/s | This product is marketed by (financial services provider): | | This product is underwritten by (financial product supplier): | | | |
| | | EvoluSure (Pty) L | td | Centriq Life Insurance Company Limited | | | |
| | | Physical address: | Alenti Office Park Block A, 457 Witherite Road, Cnr of Witherite and Botterklapper Street The Willows 0187 | Physical Address: | The Oval, Second Floor, West Wing, Wanderers Office Park, 52 Corlett Dr, Illovo Johannesburg 2196 | | |
| | | Postal address: | Po box 39660 Garsfontein east Pretoria, 0060 | | | | |
| | | Telephone: | 081 350 2530 | Telephone: | 011 268 6490 | | |
| | | Email: | info@evolusuregroup.co.za | Email: | info@centriq.co.za | | |
| | | Internet: | www.evolusure.co.za | Internet: | www.centriq.co.za | | |
| (b) | Compliance officer | pliance officer Mr. Surprise Nkosi | | | | | |
| | | Ease comply | | | | | |
| | | Physical address: | Building 3, Albury Office Park 6 Albury Lane, Dunkeld West Johannesburg Gauteng 2193 | | | | |
| | | Telephone: | 086 126 6759 | | | | |
| | | Fax: | 086 600 2747 | | | | |
| | | Email: | info@easecomply.com | | | | |
| | | Internet: | www.easecomply.com | | | | |
| (c) | Claims notification | Claims must be notified to EvoluSure on the prescribed form, together with all the relevant supporting documentation. The detailed procedure is set out in this document | | | | | |
| (d) | Name and type of policy | This is the a4dable funeral plus plan. It is an individual life policy that provides funeral benefits for the principal life assured and also benefits members covered in accordance with the plan selected. The core benefit is funeral cover and additional benefits are also available. | | | | | |



| Nature and extent of benefits | A description of the benefits provided by the policy is included in this application. | | | | | | |
|--|--|--|---|--|--|--|--|
| Investment component | There is no | investment compo | stment component attached to this policy. | | | | |
| Premiums | | The premium payable for this policy is shown on the application form. The monthly premium in South African rand is shown based on the age of the respective lives assured, and depending on the benefits chosen. | | | | | |
| Special terms | | The benefits provided by this policy may be subject to qualifying periods and exclusions. Where These apply they are described in the policy terms. | | | | | |
| Minimum guaranteed surrender and maturity values | | The policy has no maturity and no surrender value. | | | | | |
| Monetary terms | | All values are shown in South African rand. | | | | | |
| Relevant Assumptions made | | The policy will be issued on the assumption that all the information provided on the application form is true and correct. | | | | | |
| Commission | | Commissions will be paid to the representative on this policy. The level of commission is regulated and varies according to the term of the policy. The amount of commission in monetary terms will be verbally communicated by your intermediary. | | | | | |
| Basis of charges and fees | | No policy fee is payable. | | | | | |
| Right to cancel Cooling off | | The policyholder may cancel the policy at any given time by giving written notice to the underwriter. It is important to remember that cancellation normally leads to loss of valuable benefits and should be avoided where possible. | | | | | |
| Replacement | | Replacement of an existing policy may have detrimental consequences for the policyholder. Replacements of any insurance almost always involve duplication of initial costs and charges to the policyholder. | | | | | |
| Representation made that are material to the risk | | EvoluSure reserves the right to defer or decline a claim on any life assured covered by this policy, should EvoluSure find any information material to risk provided on the application to be false or incomplete? | | | | | |
| Claim events | | Benefits are payable in the event of the death of a life covered by this policy. | | | | | |
| Complaints procedure If you have a query regarding EvoluSure products or services, please visit the EvoluSure website, client care line at 081 350 2530, or email EvoluSure at info@evolusure.co.za Evolusure will investigate all queries and will try to resolve each query promptly. | | | | | | | |
| Ombud | | Ombud for financial service providers | | Ombud for long-term insurance | | | |
| | | Postal address: | P.o. box 74571 Lynnwood ridge 0040 | Postal address: | Private bag x45, Claremont, cape town, 7735 | | |
| | | Telephone: | 012 470 9080 | Telephone: | 021 657 5000 | | |
| | | Fax: | 012 348 3447 | Fax: | 021 674 0951 | | |
| | | Internet: | www.faisombud.co.za | Internet: | www.ombud.co.za | | |
| | Investment component Premiums Special terms Minimum guarantee surrender and maturivalues Monetary terms Relevant Assumptions made Commission Basis of charges and Right to cancel Cooling off Replacement Representation madimaterial to the risk Claim events Complaints procedu | Investment component Premiums Special terms Minimum guaranteed surrender and maturity values Monetary terms Relevant Assumptions made Commission Basis of charges and fees Right to cancel Cooling off Replacement Representation made that are material to the risk Claim events Complaints procedure | of benefits Investment component Premiums Special terms The premium pa South African rar benefits chosen. Special terms The benefits pro These apply they always are shown and true and correct. Commission Commission Commissions will varies according verbally community avoided where passed fees Right to cancel Cooling off Replacement Replacement Replacement Replacement Replacement Replacement Replacement of Replacements of policyholder. Representation made that are material to the risk Complaints procedure If you have a queclient care line at Evolusure will in the postal address: Telephone: Fax: The policy has no investment components of investment components of policy will be true and correct. The policy has no investment components of policy will be true and correct. The policy will be true and correct. The policyholder it is important to avoided where passed in the policyholder. Replacement of Replacement of Replacements of policy, should Explacements of policy, should Explacements of policy, should Explacements of policy and the policy in the policy and the policy is policy, should Explacements of policy and the policy and the policy is policy and the policy | There is no investment component attached to this policy. The premium payable for this policy is shown or South African rand is shown based on the age of benefits chosen. Special terms The benefits provided by this policy may be sub These apply they are described in the policy term Minimum guaranteed surrender and maturity values Monetary terms All values are shown in South African rand. Relevant Assumptions made Commission Commissions will be paid to the representative on varies according to the term of the policy. The an verbally communicated by your intermediary. Basis of charges and fees No policy fee is payable. Replacement Replacement Replacement Replacement Replacement of an existing policy may have det Replacements of any insurance almost always in policyholder. Representation made that are material to the risk Benefits are payable in the event of the death of a let Complaints procedure If you have a query regarding EvoluSure productient care line at 081 350 2530, or email EvoluSure Evolusure will investigate all queries and will try Ombud Ombud for finamcial service providers Postal address: Postal address: Postal address: Postal address: Postal address: Postal 348 3447 | There is no investment component attached to this policy. The premiums The premium payable for this policy is shown on the application form. To South African rand is shown based on the age of the respective lives ass benefits chosen. Special terms The benefits provided by this policy may be subject to qualifying perior These apply they are described in the policy terms. Minimum guaranteed surrender and maturity values Monetary terms All values are shown in South African rand. Relevant Assumptions made Commission Commission will be paid to the representative on this policy. The level of varies according to the term of the policy. The amount of commission is reverbally communicated by your intermediary. No policy fee is play able. Right to cancel The policyholder may cancel the policy at any given time by giving writt. It is important to remember that cancellation normally leads to loss of valvoided where possible. Replacement Replacement of an existing policy may have detrimental consequences Replacements of any insurance almost always involve duplication of in policyholder. Representation made that are material to the risk Benefits are payable in the event of the death of a life covered by this policy should Evolusure find any information material to risk provider false or incomplete? Claim events Benefits are payable in the event of the death of a life covered by this policy on the evolusure at info@evolusures. Evolusure will investigate all queries and will try to resolve each query [Postal address: Postal address: Post | | |